

Dear Parents and Carers,

12<sup>th</sup> February 2025

### **Arbor Parent Portal and Parent App**

We are excited to announce that we are ready to launch the Arbor Parent Portal and Parent App for the parents and carers of children at Brookside School. For those parents used to seeing their children's information on the SIMS Parent App, this will now change to the **Arbor Parent App**. (Please note that you are no longer able to access data via the SIMS Parent App.)

Currently on the Arbor App you will be able to access and update your child(ren)'s personal information and emergency contacts, as well as your own information. You will also be able to update Pupil Image, Video, Sound and Local Visit consents and see your child(ren)'s live attendance data.

Another feature of the App is daily Absence Reporting – we will be using this instead of Studybugs - ***Studybugs will not be used after Friday 14<sup>th</sup> February***, so it is really important that you sign up for the Arbor App as soon as possible.

Eventually, we will share your child(ren)'s assessment data and end of year reports on the Arbor App. We will advise you as each area becomes available.

***Please note that the Arbor App is not applicable to our Nursery children as their records are held on a separate system; please continue to contact the Academy Office if you would like to make changes to the personal information we hold for Nursery children or to report their absence.***

We are really looking forward to getting started with Arbor and invite all our school parents to familiarise themselves using the link below.

[Getting started - Log into the Parent Portal and the Parent App](#)

Arbor also offers access to many training resources which are completely free for you to make the most of! These can all be found [here](#).

***We will email further communication on the parental app and how to register tomorrow (13<sup>th</sup> February) please look out for this information and register your child when prompted.***

We hope you are looking forward to using this new feature as much as we are!

If you have any questions or concerns, please feel free to reach out to the Academy Office for further information.

Thank you for your continued support and cooperation as we implement this new system.

Yours sincerely,



Brian Walton  
Headteacher